

# Welcome to WR/LJ Rural Water Customer Portal

Please read the following instructions. If you have questions, please give us a call at 605-669-2931 or 800-851-2349.

**Step 1.** - Go to [www.wrlj.com](http://www.wrlj.com) and select  
Read Your Water Meter (Radio – Sensus)



## Customer Portal

Please Sign in

Need Help? Call us at **605-669-2931** or email us at [wrlj\\_ruralwater@goldenwest.net](mailto:wrlj_ruralwater@goldenwest.net).

**Email Address**

**Password**

Show password

Sign in

[Forgot password?](#) [Need to set up an account?](#)



**Step 2.** - Click on “Need to set up an account?”

Your screen should look like this.



## Customer Portal

### TERMS AND CONDITIONS

WR/LJ Rural Water utilizes an automatic remote meter reading system (AMR) to facilitate customer billing. This system is available to our customers to view daily meter readings. The customer shall not rely upon the AMR system, utilized by WR/LJ for billing purposes, as a substitute for their own diligence in monitoring their water usage. The customer is responsible for all water loss on the customer's side of the meter, whether or not detected by the AMR system. The customer is required to make a physical inspection of the customer's own system on a regular basis to avoid unintended water loss.

I Accept

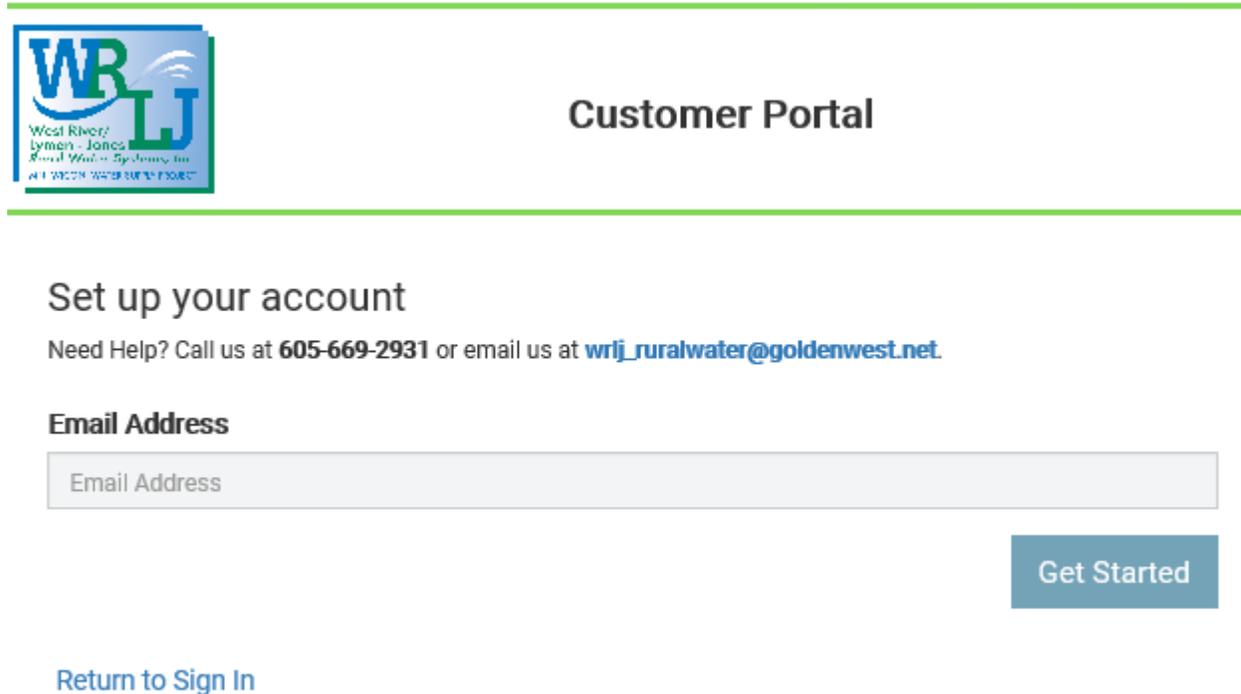
I Decline

[Return to Sign In](#)

**Step 3.** - Read the Terms and Conditions and click “I Accept” to proceed.

Your screen should look like this.

**Step 4.** – Type in your email address and click “Get Started”



The screenshot shows the 'Customer Portal' for West River/Lymen-Jones Rural Water Systems. It features a logo on the left and the title 'Customer Portal' on the right. Below the title, the heading 'Set up your account' is followed by contact information: 'Need Help? Call us at 605-669-2931 or email us at [wrlj\\_ruralwater@goldenwest.net](mailto:wrlj_ruralwater@goldenwest.net)'. A form field labeled 'Email Address' contains the placeholder text 'Email Address'. To the right of the form is a blue 'Get Started' button. At the bottom left, there is a link that says 'Return to Sign In'.

**IMPORTANT:** The email you enter here is where the verification email will be sent to. You must have access to this email address to continue. The email will come from [donotreply@sensus-analytics.com](mailto:donotreply@sensus-analytics.com). Make sure to check your Junk mail if it isn't in your Inbox.

**Step 5** – Check your email. It should look like this. Click the blue link in the middle of the page.

---

### **Please complete signup for Murdo, SD Customer Portal**

---

Welcome to the Murdo, SD Customer Portal. To complete the signup process, please click the link below or copy the URL into a web browser.

<https://my-wrij.sensus-analytics.com/login.html#/completeSignup/YWtpdHRlbHNvbkb3cmxqLmNvbXwxNjAyNDQ3OTlwMTM5fHk2Q2ZzR0psZzNlY3crVctBSDBhNjN0U0Q5bFN2MFpGUVhXRnR6UFVrR0k9>

This link will expire in 120 hours.

Questions? Please email us at [wrij\\_ruralwater@goldenwest.net](mailto:wrij_ruralwater@goldenwest.net) or call 605-669-2931.

This email was sent by [Murdo, SD Customer Portal](#).

**Step 6** – Enter Customer Information  
**Account Number** – Enter your account number as it appears on your billing statement (#####.###). If you have several accounts, just enter one of them. You can add the rest later.

**Name** – Enter your name *EXACTLY* how it appears on your billing statement.

**Password** – Must be at least 8 characters containing one upper case letter, one lower case letter, one number and a special character.

**Submit**



## Customer Portal

### Set up your account

Need Help? Call us at 605-669-2931 or email us at [wrlj\\_ruralwater@goldenwest.net](mailto:wrlj_ruralwater@goldenwest.net).

Email Address

6 Digit Account Number:

Name as it appears on your statement:

Password [Rules](#)

Confirm Password

Show passwords

Language

Submit

After you click “Submit” on the account setup page you will be logged into your customer portal that will look like this.

The screenshot shows the WRLJ customer portal dashboard. At the top left is the WRLJ logo. The user is logged in as John Doe. The dashboard is divided into several sections:

- Navigation Menu (Left):** Dashboard, Usage Details, Meters, Settings (highlighted with a red arrow).
- Account Info:** John Doe, Location, Description, Customer ID: 9999.00, Meter ID: Home.
- Billing Cycle Usage:** A bar chart comparing current and previous usage. Current usage is 121,176 Gal, and previous usage is 16,093 Gal.
- Billing Cycle Data:** Current billing cycle (Sep 29 2020 to date) is 121,176 Gallons. Previous billing cycle (Aug 27 2020 - Sep 28 2020) is 16,093 Gallons.
- Billing Cycle Threshold:** Not configured. A 'Configure' link is available.
- Alerts:** No alerts found. 0 Alerts in the past 60 days.
- Notifications:** A notification posted on 09/01/2020 regarding the new Customer Portal.

To add more accounts, click on Settings (under Dashboard), then User Settings, Manage Accounts, and Add Account. Then you will need to enter your 6 Digit Account Number and Name as it appears on your statement.