



Welcome to WR/LJ Rural Water Customer Portal

Please read the following instructions. If you have questions, please give us a call at 605-669-2931 or 800-851-2349.

Step 1. - Go to www.wrlj.com and select
Read Your Water Meter (Radio – Sensus)



Customer Portal

Please Sign in

Need Help? Call us at 605-669-2931 or email us at wrlj_ruralwater@goldenwest.net.

Email Address

Password

Show password

Sign in

[Forgot password?](#) [Need to set up an account?](#)



Step 2. - Click on “Need to set up an
account?”

Your screen should look like this.



Customer Portal

TERMS AND CONDITIONS

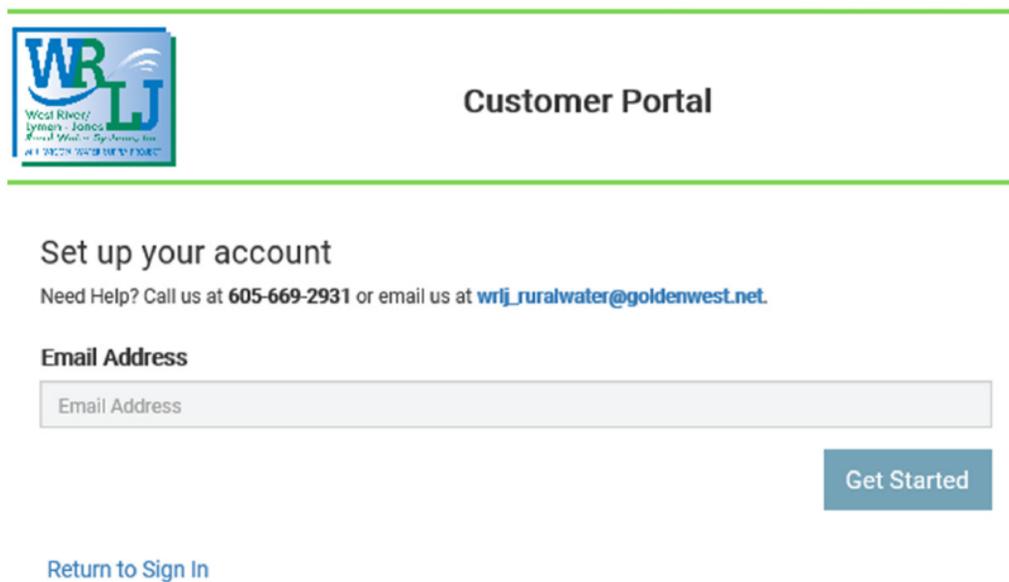
WR/LJ Rural Water utilizes an automatic remote meter reading system (AMR) to facilitate customer billing. This system is available to our customers to view daily meter readings. The customer shall not rely upon the AMR system, utilized by WR/LJ for billing purposes, as a substitute for their own diligence in monitoring their water usage. The customer is responsible for all water loss on the customer's side of the meter, whether or not detected by the AMR system. The customer is required to make a physical inspection of the customer's own system on a regular basis to avoid unintended water loss.

[Return to Sign In](#)

Step 3. - Read the Terms and Conditions and click “I Accept” to proceed.

Your screen should look like this.

Step 4. – Type in your email address and click “Get Started”



The screenshot shows a web page titled "Customer Portal" for West River/Lymen-Jones Rural Water System, Inc. The page is framed by a green border. On the left is the company logo, which includes the letters "WR" and "LJ" in a stylized font, with the full name and "AUGUST 2019 NEW YORK" below it. The main heading is "Customer Portal". Below this is the section "Set up your account". A sub-heading asks for help: "Need Help? Call us at 605-669-2931 or email us at wrlj_ruralwater@goldenwest.net". Underneath is the "Email Address" label, followed by a text input field containing the placeholder text "Email Address". To the right of the input field is a blue button labeled "Get Started". At the bottom left of the form area is a link that says "Return to Sign In".

IMPORTANT: The email you enter here is where the verification email will be sent to. You must have access to this email address to continue. The email will come from donotreply@sensus-analytics.com. Make sure to check your Junk mail if it isn't in your Inbox.

Step 5 – Check your email. It should look like this. Click the blue link in the middle of the page.

Please complete signup for Murdo, SD Customer Portal

Welcome to the Murdo, SD Customer Portal. To complete the signup process, please click the link below or copy the URL into a web browser.

<https://my-wrj.sensus->

[analytics.com/login.html#/completeSignup/YWtpdHRibHNvbkB3cmxqLmNvbXwxNjAyNDQ3OTIwMTM5fHk2Q2ZzR0psZzNIY3crVCtBSDBhNjN0U0Q5bFN2MFpGUVhXRnR6UFVrR0k9](https://my-wrj.sensus-analytics.com/login.html#/completeSignup/YWtpdHRibHNvbkB3cmxqLmNvbXwxNjAyNDQ3OTIwMTM5fHk2Q2ZzR0psZzNIY3crVCtBSDBhNjN0U0Q5bFN2MFpGUVhXRnR6UFVrR0k9)

This link will expire in 120 hours.

Questions? Please email us at wrj_ruralwater@goldenwest.net or call 605-669-2931.

This email was sent by [Murdo, SD Customer Portal](#).

Step 6 – Enter Customer Information
Account Number – Enter your account number as it appears on your billing statement (#####.##). If you have several accounts, just enter one of them. You can add the rest later.

Name – Enter your name *EXACTLY* how it appears on your billing statement.

Password – Must be at least 8 characters containing one upper case letter, one lower case letter, one number and a special character.

Submit



Customer Portal

Set up your account

Need Help? Call us at 605-669-2931 or email us at wrlj_ruralwater@goldenwest.net.

Email Address

6 Digit Account Number:

Name as it appears on your statement:

Password [Rules](#)

Confirm Password

Show passwords

Language

Submit

After you click “Submit” on the account setup page you will be logged into your customer portal that will look like this.

The screenshot shows a customer portal dashboard for WRLJ. The navigation menu on the left includes Dashboard, Usage Details, Meters, and Settings, with a red arrow pointing to Settings. The main content area is divided into four columns:

- Billing Cycle Usage:** A bar chart comparing 'Current' (121,176 Gal) and 'Previous' (16,093 Gal) usage. Below the chart, it states '121,176 Gal used this billing cycle'.
- Billing Cycle Data:** Shows 'Current billing cycle' (Sep 29 2020 to date, 121,176 Gallons) and 'Previous billing cycle' (Aug 27 2020 - Sep 28 2020, 16,093 Gallons). Below, it states '121,176 Gal used this billing cycle'.
- Billing Cycle Threshold:** Features a water drop icon and the text 'Receive alerts when you use too much water during your billing cycle'. Below, it states 'Not configured'.
- Alerts:** States 'No alerts found.' Below, it states '0 Alerts in the past 60 days'.

A 'Notifications' section at the bottom contains a message dated 09/01/2020 about the new Customer Portal.

To add more accounts, click on Settings (under Dashboard), then User Settings, Manage Accounts, and Add Account. Then you will need to enter your 6 Digit Account Number and Name as it appears on your statement.